







ARCH 17<sup>th</sup> National Respite Conference September 20-22, 2016 Denver, Colorado



Maximizing Respite Dollars Through Partnership and Collaboration: One Community's Story of Caregiver Support

#### Learning Objectives

- Understand the importance of respite services and how the use of this resource can enhance the lives of caregivers and care recipients



 Learn about the types of partnerships/collaboration that are essential to maximize respite dollars



 Learn about the ways caregivers can work with Texas Lifespan Respite Care Program grant recipients to develop the delivery of respite services





## Care Connection Aging and Disability Resource Center



 The City of Houston is the grantee agency for Older Americans Act Services for Harris County



 Harris County Area Agency on Aging (HCAAA) is part of the City of Houston Department of Health and Human Services



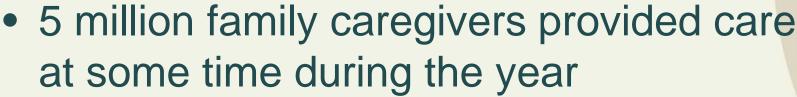
Care Connection is part of HCAAA



Care Connection covers a 13 county region



 Estimated 3.1 million non-family caregivers in Texas at any given time













#### **Texas data:**

- Average age 57
- 7% are age 74 or older
- 58% are female
- 82% provide care for a relative
- 26% have provided care for more than 5 years
- 53% have been employed at some point



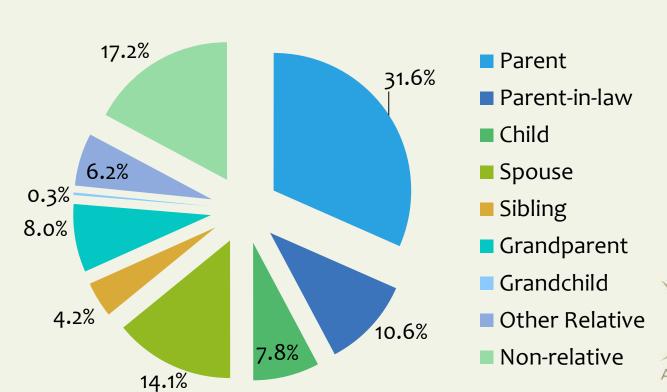








Relationship of Care Recipient to Caregiver: Texas 2010





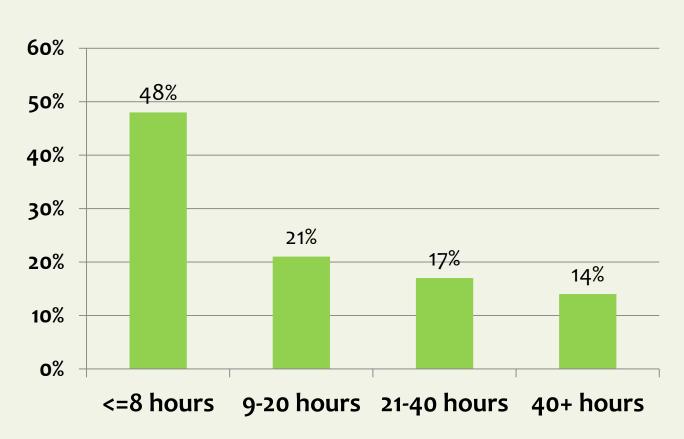








Hours of Care Provided: Texas 2010





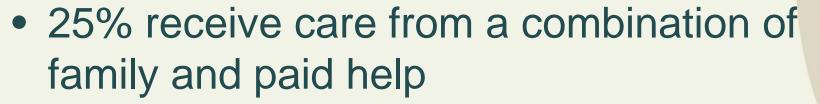








 66% older persons with disabilities who receive care at home receive it exclusively from family caregivers







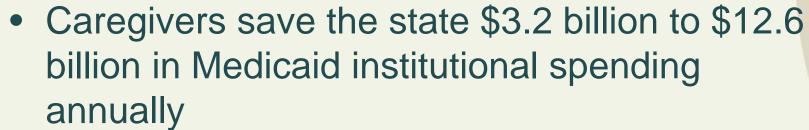




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Only 9% receive care through a paid caregiver

 Estimated economic value of unpaid care = \$34 billion













- Caregiving Tasks
  - Transportation (82%)
  - Homemaking (82%)
  - Companionship or supervision (81%)
  - Healthcare assistance (74%)
  - Financial Assistance (70%)
  - Personal Care Assistance (63%)











- Health Conditions of Care Recipients
  - Other physical health condition-disease (17.4%)
  - Cancer (14.6%)
  - Diabetes (10.7%)
  - Other (7.4%)
  - Other Dementia (7.2%)
  - Heart Disease (4.9%)
  - Arthritis-Rheumatism (4.0%)
  - Stroke (3.9%)
  - Alzheimer's Disease (3.5%)











- 40-70% of caregivers have clinically significant symptoms of depression
- 16% of caregivers feel emotionally strained
- More than 20% are exhausted when they go to bed at night











- About one in ten caregivers report that caregiving has caused their physical health to decline
- Caregivers report chronic conditions (including heart attack/heart disease, cancer, diabetes and arthritis) at nearly twice the rate of non-caregivers

(45% vs. 24%)











 69% of working caregivers report having to rearrange their work schedule, decrease hours, or take unpaid leave









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 5% turn down a promotion, 10% take early retirement or leave work entirely

 The lost value of wages, social security and pensions due to leaving work early or giving up a promotion averages \$303,880 per person

Research shows that counseling and support groups, in combination with respite and other services, have positive direct effects on health behavior practices and assist caregivers in remaining in their caregiving role longer, with less stress and greater satisfaction











#### Texas Lifespan Respite Care Program



Established by Texas Legislature in 2009



Goals:



Increase caregiver awareness of respite care resources



- Make it easier for caregivers to find respite
- Provide caregivers with training and skills



#### Texas Lifespan Respite Care Program

Care Connection became a Lifespan Respite grantee in 2012



- Partners
  - HCAAA
    - Care Coordination & Caregiver Support Coordination
    - Hospital Care Transitions Program
  - Easter Seals of Greater Houston
  - ADRC Partners
  - Perry Lee Home Health
  - Texas Southern University

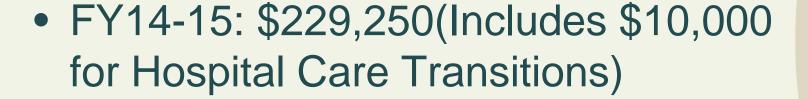






## Funding

• FY12-13: \$256,667



• FY16: \$125,000

 FY17: Will receive:\$116,500 (SGR and ACL)











#### Caregivers Served (2012-2016)

- Number of caregivers we have served
  - -448
- Number of caregivers caring for children
  - -210
- Number of caregivers caring for older adults
  - -238











#### Caregivers Served (2012-2016)

- Top five health conditions of care recipients
  - 2012: Autism, Alzheimer's/Dementia, Stroke, Down Syndrome, ADD/ADHD
  - 2013: Autism, Alzheimer's/Dementia, Downs syndrome,
     Intellectual disabilities, Cerebral palsy
  - 2014: Autism, ADHD, Downs syndrome, Intellectual delay/ mental, Other (Alzheimer's, Stroke, Diabetes)
  - 2015: Alzheimer's, Other (chromosomal conditions, Autism, Bi-polar disorder, seizures, legally blind)
  - 2016: Alzheimer's/Dementia, Stroke, Diabetes, CHF, Autism

 Counties where caregivers reside: Harris, Fort Bend, Montgomery, Brazoria, Waller, Galveston, Austin











## How is Funding Leveraged?











Partnership!



## Collaboration & Partnership

- Harris County Area Agency on Aging's Caregiver Support Coordination Program:
  - Serves consumers 60 years and older
  - A process of assessing the needs of a caregiver and care recipient to effectively plan, arrange, coordinate and follow-up on services which most appropriately meet the identified needs as mutually defined by the caregiver, the care recipient, and the access and assistance staff









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#### Program Structure Caregiver Support Coordination Program:









- Caregiver Respite Care—In-Home:
  - Temporary relief for caregivers including an array of services provided to dependent older individuals who need supervision
- Caregiver Respite Institutional/Adult Day Care:
  - Temporary relief for caregivers including an array of services provided in a congregate or residential setting (hospital, nursing home, and adult day care) to dependent older individuals who are in need of supervision



### Program Structure

- Worked with partners to create program structure
- Vouchers available for up to 80 hours, to be used over a two month period
- Easter Seals manages voucher distribution
- Texas Southern University provided education
- Education and training component
  - Orientation
  - Respite and community resources discussed
  - Use of vouchers









# Caregiver Education and Training Class













### Program Structure

- Provided counseling to caregivers to explore respite options
  - Caregivers receiving other forms of respite not eligible for Lifespan Respite
  - Care Connection staff provided information about alternate resources to ineligible consumers
  - Caregivers of care recipients 60+ referred to HCAAA
  - Care Connection staff discussed long term respite resources beyond Lifespan Respite program











## Program Structure

- What happens after Lifespan Respite?
  - Discussed other service options
  - Helped caregivers apply for other respite services
  - Helped caregivers who are on waiting lists apply for respite services
  - What does your family support network look like?











## Partnership Opportunities

- Caregiver Education
  - Referrals made to HCAAA's Care Coordination,
     Caregiver Support Coordination Programs &
     Conversations with Caregivers
  - Opportunity to meet other caregivers and develop natural support systems
  - Opportunity to receive in-home respite











## Easter Seals Greater Houston

- Finding services can be difficult, Easter Seals makes it easy for Caregivers to access information within the agency and through partners:
  - Information referral
  - Case Management
  - Follow ups











## Easter Seals Greater Houston

## Other Respite Services offered through Easter Seals:

- Family Day Out (FDO)
  - Two locations Bellaire and Montgomery
- Parent Night Out (PNO)
  - Bellaire: 6:30-10:30pm for clients ages 6-24 and siblings ages 6-10.
  - Katy: 6-9pm for clients ages 12-21.
- CAMPS!!!
  - Camp Buckaroo
  - Camp Smiles
  - Camp MOST











## Partnership Opportunities

 Stretching respite dollars through partnership with Easter Seals



Care Transitions



Lifespan



 Wellness Retreat for Alzheimer's Caregivers



- Using respite with other services
  - Camps, FDO, and PNO

#### Partnership Opportunity with Easter Seals











Wellness Retreat for Alzheimer's Caregivers



### Partnership Opportunities

- Stretching respite dollars through HCTP
  - HCTP received funding for respite beginning June 2015
  - Nine caregivers utilized the service
  - Caregivers and patients were invited to participate in quarterly Conversations with Caregivers









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#### Lifespan Respite Care Program Benefits

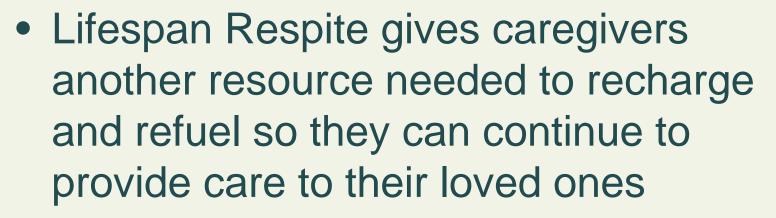
- Community partners learn about all forms of respite
- Expand knowledge of professionals and consumers
- Temporary relief for care recipients on long waiting lists
- Think creatively about how to serve families
- Agencies and caregivers become more resourceful
- Education and training become even more crucial with scarce resources







 Taking care of a loved one can be very rewarding but it can also be challenging













## Thank You!

Special Thanks to Joyce Pohlman from DADS for statistical data and other presentation content.

Note: Data sources are not listed but can be provided upon request.









