

Sustaining Respite Collaborations with the Help of Technology

Nebraska Experiences





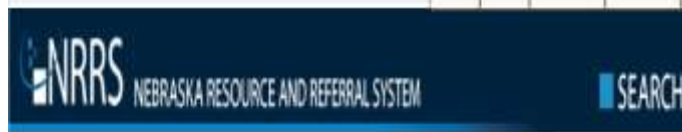
Nebraska Lifespan Respite Network

1-866-RESPITE (1-866-737-7483)

eLifespan
Respite

Answers **4** Families

respite.answers4families.org



<https://dhhs-adrc.ne.gov>



<https://nrrs.ne.gov/respitesearch/>

eLifespan Respite

... a workspace for Respite Coordinators and other authorized partners to connect and collaborate in a secure web-based environment. This online system is the primary source for statewide respite infrastructure data collection and analysis.



Track individual, cross-agency and employee caregiver/care recipient referrals for both planned and crisis respite



Track provider matches and caregiver satisfaction



Limited “case management – type” activity reporting and oversight



Integrate collaborative data collection, address cross-agency security needs into long-term strategic financing plan



Support Site Capacity

eLifespan Respite



Provider approval, communications, training, retention efforts, and recordkeeping



Public access to reports: improve data integrity, advocate single source for demonstrating statewide lifespan respite need and utilization across agencies / funding sources



Quality Assurance, Technical Assistance and Project Management/Evaluation



Peer Mentoring and Respite Coordinator Training



Statewide Caregiver Coalition and six Regional Advisory Committees ensuring broad representation and involvement

Provider Approval & Payment (program-specific)

Participant directed

- Providers are not employees of the Department
- Family caregivers have the responsibility for hiring and firing providers
- Deciding where respite services will be provided

Aligning provider approval requirements when possible

Most programs have transitioned to online claims payment processes



NRRS/respitesearch on-line database



Interfaces Nightly
with eLifespan
Respite and ADRC



24/7 access to Network-
approved providers and
respite resources



Program
Information and
Applications



Additional community
resource information



Referrals directly to
local Respite
Coordinator from site



Data collection

Program	Eligibility	Contact Information	Website
Developmental Disabilities HCBS Medicaid Waiver	Adults, age 21 years or older, and their families as appropriate, with intellectual or developmental disabilities (DD). Respite included in available services. Income eligibility requirements.	Pam Hovis Waiver Manager, Division of Developmental Disabilities (402) 471-8717 pam.hovis@nebraska.gov	http://dhhs.ne.gov/developmental_disabilities/Pages/developmental_disabilities_ddwaivervideos.aspx
Aged & Disabled Medicaid Waiver	Individuals of all ages who are eligible for Medicaid and have needs at nursing facility level of care. Want to live at home rather than a nursing facility and can be served safely at home.	Children ages birth to three: Early Childhood Planning Regions Children ages 3 to 17: Local DHHS offices Adults 18-64: Independent Living Centers Adult over 65: Area Agencies on Aging	http://dhhs.ne.gov/Pages/hcs.aspx
Title III of Older Americans Act (National Family Caregiver Support Program)	Provides support services to informal family caregivers of individuals 60 years of age and older. The Caregiver can receive support in the form of care management, respite, education and training, information and assistance and various supplemental services. A service can be approved if it allows the caregiver to successfully maintain their caregiving role. Another aspect of the NFCSP is support for grandparents or relative caregivers who are the primary caregiver for a grandchild who is eighteen years of age or younger.	Local Area Agency on Aging office OR Department of Health & Human Services State Unit on Aging (402) 471-2307 1-800-942-7830 (Nebraska only)	http://dhhsemployees/sites/mltc/Pages/MLTCHome.aspx



Name of Program	Eligibility	Contact Information	Website
Lifespan Respite Subsidy	Individual of any age with a special need who lives with an unpaid caregiver in a non-institutional setting, and meets financial criteria. Special needs include, but are not limited to, developmental disabilities, physical disabilities, chronic illness, physical, mental or emotional conditions, special health care needs, cognitive impairments that require on-going supervision, or situations in which there is a high risk of abuse or neglect for the individual with special needs. Crisis respite available.	Linda Lehde Social Services Worker (402) 471-9188 dhhs.respite@nebraska.gov	http://dhhs.ne.gov/Pages/hcs_programs_lifespan-respite.aspx
SSI/DCP (Disabled Children's) Program	Children age birth to 16 who receive SSI (Social Security Insurance) benefits.	Western Nebraska--Gering (800) 477-6393 Central Nebraska--Grand Island (800) 892-7922 Southeast Nebraska--Lincoln (877) 213-4754 Northern Nebraska--Norfolk (888) 704-0180 Southwest Nebraska--North Platte (800) 778-1600 Omaha area-- (402) 595-2120	http://dhhs.ne.gov/Pages/hcs_programs_dcp.aspx
Subsidized Adoption	Adoption subsidy approved by DHHS prior to the finalization of an adoption. Adoptive parent(s) may request an increase in the subsidy rate if your child encounters an unusual expense not generally incurred by a family and which is based on the child's special needs. Note: Private or out-of-state subsidized adoptions have unique considerations and may qualify for Lifespan Respite Subsidy.	Deanna Brakhage Sub-Adopt Program Specialist (402) 417-9331 or deanna.brakhage@nebraska.gov .	



Name of Program	Eligibility	Contact Information	Website
<p>Nebraska Western Iowa Veterans Administration Caregiver Support Program: General Caregiver Support Services and Comprehensive Assistance for Family Caregivers</p>	<p>If the veteran is not connected to the VA, visit their local county Veteran Service Officer If the veteran goes to the VA contact their PACT team social worker for services Caregiver may contact the Caregiver Support Coordinator</p> <p>Program specifically developed to support Caregivers of Veterans. Assists with accessing a wide range of services available to Veterans that may help ease Caregiver burden. Identifies and creates support resources to help educate Caregivers, alleviate Caregiver stress and improve wellness of Caregivers.</p>	<p>Caregiver Support Coordinator at each VA medical center 1-855-260-3274 to reach VA's Caregiver Support Line</p> <p>Joni S Morin MSW, LCSW Caregiver Support Coordinator Nebraska Western Iowa VA Health Care System 402-995-4618</p> <p>VA Caregiver Support Line 1-855-260-3274 Monday through Friday, 8:00 am – 11:00 pm ET Saturday, 10:30 am – 6:00 pm ET</p> <p>VA Caregiver Support website www.caregiver.va.gov</p>	<p>www.caregiver.va.gov</p>



		8:00 am - 5:00 pm Monday thru Friday	
Medicaid through Personal Assistance Services, Skilled Nursing Care Services and temporary Nursing Home Care	Active Medicaid and program-specific eligibility. Applicant must request respite resource from Access Nebraska Medicaid & Long-Term Care staff who determines eligibility.	Medical Eligibility Customer Service Contact: Call (855) 632-7633 In Lincoln (402) 473-7000 In Omaha (402) 595-1178 8:00 am - 5:00 pm Monday thru Friday	http://dhhs.ne.gov/Children_Family_Services/AccessNebraska/Pages/accesnebraska_index.aspx
Adult Protective Services (Title XX)	Persons who are 18 years of age or older and have a substantial functional or mental impairment OR 18 years of age or older and have a guardian that was appointed by the Nebraska probate code AND there are allegations of abuse, neglect, or exploitation, including self-neglect.	Call the 24-hour toll-free hotline at 1-800-652-1999 OR local law enforcement	http://dhhs.ne.gov/children_family_services/Pages/nea_aps_apsindex.aspx#Eligibility



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Department of Health & Human Services

DHHS

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